

To prevent the spread of infection

Requests to Tourists

Take measures against infectious diseases and enjoy your trip!

正しくマスクを着用しましょう。



**Face Masks
Required**

身体的距離を確保しましょう。



**Physical
Distancing**

手洗・手指消毒を徹底しましょう。



**Sanitizing
Stations**

COVID-19 consultation desk (24 hours)

If you have a cough, fever, sore throat or other symptoms of Covid-19 infection, please call a general consultation center listed below.

Sapporo City

Emergency Medical Consultation Center
Sapporo

7 1 1 9 (011-272-7119)



Asahikawa City ※ Japanese language only

Asahikawa COVID-19 consultation desk

0 1 6 6 - 2 5 - 1 2 0 1



Hakodate City ※ Japanese language only

Hakodate COVID-19 consultation Center

0 1 2 0 - 5 6 8 - 0 1 9



Otaru City ※ Japanese language only

Otaru COVID-19 consultation Center

0 1 2 0 - 5 1 0 - 0 1 0



When you are outside Sapporo, Asahikawa, Hakodate, or Otaru

Hokkaido COVID-19 consultation Center

0 1 2 0 - 5 0 1 - 5 0 7

Hokkaido Chatbot

Scan this QR code for
detailed Information on
Covid-19



■ Please scan this QR code for countermeasures in Hokkaido against the Covid-19.



■ Please scan this QR code for the border control measures arranged by Ministry of Health, Labor and Welfare's in Japan.



To all travelers from overseas

- Please take out overseas travel insurance before visiting Japan.
- Please take thorough measures against infectious diseases in Japan, such as wearing a mask.
- Please bring any medications or antipyretic analgesics that you take regularly.

“New Travel Etiquette“ is on the backside →

New Travel Etiquette for Visitors

General Version

Thank you for your cooperation with Japan's infectious disease control measures.



Choose shops or accommodation that have implemented health and hygiene measures.



Practice good health and hygiene measures such as wearing a mask and washing/sanitizing your hands, even if you are vaccinated.



Monitor your physical health daily.



Maintain physical distancing.

New Travel Etiquette for Visitors



Accommodation, Drinking/Dining Version



Check your body temperature and sanitize your hands upon check-in at your accommodation.



Refrain from talking when using public baths.



Follow infection prevention measures, even when drinking.



Minimize your time spent in shared dining areas.

New Travel Etiquette for Visitors



Transportation Version



Wear masks when using public transport.



Improve ventilation as much as possible.



Try to travel outside of peak travel times.



Try to refrain from talking when using public transport.

New Travel Etiquette for Visitors



Sightseeing/ Shopping Version



Try to travel outside of peak times and visit places that are not crowded.



Keep your voice down in public spaces.



Maintain physical distancing, even when outside.



Sanitize your hands prior to and after touching products such as souvenirs in shops.